

Operational Processes		Availability December	Accumulated Availability 2019	SLA's Goal 2019
Operation & Settlement	Trades input	100.00% ●	99.95% ●	99.85%
	Net Securities and Cash Settlement			
	Securities and Cash Funding			
	Cash and Securities Withdrawal			
	Securities and Cash Concentration			
	Securities Lending			
	Cash Balance Report			
Risk & Collateral Management	Securities Deposit	100.00% ●	100.00% ●	99.85%
	Securities Withdrawal			
	Risks Valuation			
	Operations Novation			
	Agents Suspension			
	Suspension cancellation			
	Financial Products Assignment			
	Penalties Calculation			
	Guarantees Determination			
	Guarantee Position Report			
	Extraordinary Settlement			
	Penalties Report			
	Margin Calls Report			
Account Statement, Historical Guarantees Report				